Privacy Policy

Revised working draft | 12 October 2026

Berocca-Ag is operated by Trading One Capital (PTY) LTD (the "Company"), a South African company registered under CIPC number 2015/310027/07 and authorised and regulated by the Financial Sector Conduct Authority (FSCA) under FSP number 47701. Registered address: Unit 9B, Bristol House, 1A Shongweni Road, Hillcrest 3650, South Africa.

1. Who we are

Trading One Capital (PTY) LTD operates Berocca-Ag and is responsible for handling personal information collected in connection with the website, client registration and trading services, subject to the allocation of responsibilities under applicable law.

2. Information collected

We may collect identification and contact details, date of birth, residential address, identity and address documents, account and payment details, source-of-funds information, trading activity, communications, support enquiries and compliance records.

When you use our website, we may also collect IP address, device identifiers, browser information, session data, security logs and cookie-related information.

3. Purposes of processing

We process information to assess eligibility, open and administer accounts, provide trading and support services, process payments, verify identity, prevent fraud, comply with legal duties, secure systems, resolve disputes and communicate material service information.

Where permitted, we may send marketing communications. Marketing preferences may be changed using the unsubscribe mechanism or by contacting us.

4. Legal grounds and compliance

Depending on the applicable privacy framework, processing may be necessary for performance of a contract, compliance with legal obligations, legitimate business interests or consent. Consent is requested where legally required and may be withdrawn prospectively without affecting earlier lawful processing.

5. Sharing information

Information may be shared on a need-to-know basis with payment providers, identity-verification vendors, hosting and technology providers, professional advisers, relevant group service providers, regulators and law-enforcement authorities where legally justified.

Service providers must be subject to appropriate confidentiality, security and contractual safeguards. We do not treat all disclosures as dependent on prior consent where another lawful basis applies.

6. International transfers

Information may be processed in countries other than the client's country of residence. Where required, the Company implements contractual or other safeguards appropriate to the destination and applicable privacy law.

7. Security and retention

We maintain proportionate organisational and technical measures intended to protect information from unauthorised access, alteration, loss and misuse. No online system can be guaranteed completely secure.

We retain personal information for as long as needed for the stated purposes and applicable legal, compliance, tax, recordkeeping and dispute-resolution obligations, after which it is deleted or anonymised where appropriate.

8. Individual rights

Subject to applicable law, individuals may request access, correction, deletion, restriction or objection, or raise concerns about the handling of their information. Some requests may be limited by legal retention and financial-crime prevention requirements.

9. Cookies

Cookies and similar technologies may be used for essential site operation, security, analytics and optional functionality. Non-essential cookies should be controlled in accordance with the Company's live cookie notice and any legally required consent choices.

10. Children and updates

The services are not intended for persons under 18. We may update this policy to reflect changes in services or legal obligations and will publish the revised version on the website.

11. Contact

Privacy requests may be sent to support@berocca-ag.com.